

For information on how to manage your acute musculoskeletal injury

Please **Log On** to the **Information Leaflet Tab** on the **Physiotherapy Page** on the St James's Hospital Website

<http://www.stjames.ie/services/scope/physiotherapy/>



**EMERGENCY DEPARTMENT
PHYSIOTHERAPY APPOINTMENT
INFORMATION**

Phone: 416 2503/4

Email: physioreception@stjames.ie

Opening hours: Mon-Fri

8.00am – 4.30pm

Location: Hospital 4, Ground Floor

Your Hospital Number: _____

What is Physiotherapy?

Physiotherapy is a profession that promotes healing & well being or soft tissue injuries or conditions. Treatment can be used to help restore range of movement and function following injury.

You have been referred for physiotherapy – now what?

- **Should you feel you require physiotherapy, please** contact the Physiotherapy Department **as soon as possible** to schedule an appointment on 01-4162503
- We can offer Telehealth appointments also via phone call or video call if you do not wish to attend in person.
- **If you do not contact physiotherapy within 1 week of your Emergency Department attendance, you will not be offered an appointment**

Please Note Our Policies:

- This is a public service therefore free of charge
- Failure to attend for your first appointment will result in automatic discharge from physiotherapy and you will not be offered another appointment
- If you are unable to attend your appointment, 24 hours' notice is required. If not this is regarded as a **DNA...** this means '**Did Not Attend**'

- Please attend all appointments **on time** as all patients are seen on a scheduled basis. It may not be possible to accommodate **late attendances**.
- **PLEASE RING TO CANCEL YOUR APPOINTMENT IF YOUR PROBLEM HAS RESOLVED – This allows us to give your appointment time to someone else.**

HOW TO CONTACT US

- To make a physiotherapy appointment please call **01 - 4162503 or 4162504**
- Or email for an appointment:
physioreception@stjames.ie
- **You will be sent a text message reminder of your appointment**
- Physiotherapy department opening hours:
8.00am until 4.30pm, Mon-Fri

If you have any special needs as a result of a disability please contact our Access Officer Mark Donegan on 01-4284773

If English is not your first language and you require an interpreter, please email reception and we can arrange one