



Key Patient Information for Haematology Oncology Day Centre (HODc)

24 hour Unwell Patient Helpline phone:

- **Day Ward:** Monday – Friday 0800hrs to 1800 hrs 01 4284745
- **Nights, Weekends or Bank Holiday: Oncology** (Donal Hollywood Ward) 01 4103000 Blp. 015. **Haematology** (Denis Burkitt Ward 01 416 2271)
- All other enquiries please contact the consultant secretary or clinical nurse specialist. Please note the above phone numbers are only to be used if unwell

Attending HODc:

HAS YOUR CONTACT INFORMATION OR GP CHANGED? Please make sure to update your details when checking in at Reception

You may want to bring the following;

- phone charger/ battery pack (*please do not make telephone/video calls in the treatment area, out of respect and dignity for other patients and staff*)
- book/kindle/tablet
- drink
- packed lunch
- layers/blanket/throw
- ear phones (*please use ear phones when listening to music or audio out of respect for other patients and staff*)
- boiled sweets (*due to the effects of chemotherapy/ flushes etc you may have a poor taste in your mouth*)
- loose clothing (*suitable for easy access for IV line insertion*)

Identifying Staff:

All staff should present with corresponding tunic colour below and name badge

Advanced Nurse Practitioner [ANP]	TEAL
Clinical Nurse Manager 3 [CNM3]	RED
Clinical Nurse Manager 1 & 2 [CNM1/2]	ROYAL BLUE
Clinical Nurse Specialist [CNS]	NAVY
Staff Nurse	BLUE
Administration	MAROON
Health Care Assistant [HCA]	WHITE
Volunteer	PURPLE

Patient Support:

- **Irish Cancer Society: Daffodil Centre** St James Hospital provides confidential advice support and information on any cancer issue (located beside Private 1 Ward on ground floor) Phone Linda Wilson Cancer Nurse on 01 6165604 or email daffodilcentrestjame@irishcancer.ie
- **Irish Cancer Society Support Line: Freephone** 1800 200 700 or email supportline@irishcancer.ie
- **Local Cancer Support Centre: Arc House** 559 South Circular Road, Dublin 8 01 215 0250 or email info@arccancersupport.ie
- For cancer support centre in your locality please contact the daffodil centre who will advise

Financial Support:

- **Medical Card:** There is no automatic entitlement to a medical card. Applications can be made on www.medicalcard.ie. For assistance contact social worker
- **Hospital Charges:** The charge for inpatient/ day services is 80 euros up to a maximum of 800 euros in a rolling 12 month period regardless of how many public hospitals you are admitted to in that period. This may be covered under private health insurance- please contact your health insurance provider or you may be entitled to a medical card. Please contact social worker
- **Private Health Insurance:** If you have private health insurance you will be asked at registration to sign a health claim insurance form for hospital reimbursement fees
- **Drug Payment scheme:** Anyone ordinarily resident in the Republic of Ireland can apply for a drug payment scheme card. Under the Drug Payment Scheme (DPS) an individual or family will pay no more than 80 euros per calendar month for approved prescribed drugs. Apply via your pharmacy or online at <https://www2.hse.ie/file-library/drugs-payment-scheme/drugs-payment-scheme-application-form-english.pdf>
- **Car pass:** All cancer patients are entitled to a car pass for subsidised parking (Max 5 euro per day) Please contact the social worker, your nurse specialist or a member of the HODC staff for application
- **Travel to Care:** If you are travelling over 50 kms to the hospital you can apply for a travel bursary from the Irish Cancer Society. Contact the social worker to apply for same
- **Volunteer driving service:** This service provides transport for cancer patients to and from their hospital chemotherapy appointments. To apply please contact your social worker. Currently the areas covered are Dublin, Kildare, Meath, Laois, South Cavan, North Wexford, Wicklow, Carlow. (Awaiting recruitment of drivers from East Westmeath (Mullingar) and Offaly)
- **Bone Marrow for Leukaemia Trust:** 01 4284412. For patient following an Allogeneic stem cell transplant. May provide financial assistance. Please contact social worker to apply

Social Worker Contact details:

- **Oncology:** Jemma Kildea Phone 01 4284699 Covers out-patients, all Oncologists
- **Haematology:** Laura Kehoe 01 4103648 Covers out-patients, all Haematologists
- **Talking to children about cancer:** Social worker can advise and assist if required

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