

## Update for Patients who attend the AntiCoagulation service in NCC-January 2021

As we have entered the third wave of this global pandemic, we would like to thank you for your continued support and patience during this healthcare emergency.

- All routine procedures have been cancelled across the adult healthcare system until further notice.
- The DOAC clinics have been put on hold for now.
- The Warfarin Clinics continue in OPD as normal.
- Patient consultations will continue either by telephone or video call. Face to face consultations will be arranged in situations where the consultant deems it necessary.
- We do not have any information on the rollout of the COVID-19 vaccination to those in the community at present, however, if you go to the 'COVID-19 Vaccination' heading in the 'Patient Information' tab on the National Coagulation Centre webpage on [www.stjames.ie](http://www.stjames.ie) you can access instruction for your healthcare provider on how to prepare you for COVID-19 vaccination.  
*Please ensure you look at the vaccination instruction for the patients on anti-coagulation medication.*

**Our contact details remain unchanged:**

### For patients who attend the Anticoagulation Service

#### For Non Clinical Queries

For queries in relation to non- clinical requests: appointments, documentation requests....

**Monday- Friday 08:30-17:00**

Please call 01-4162637

Fax: (01) 410 3570

Email: [ncc@stjames.ie](mailto:ncc@stjames.ie)

#### **Postal address:**

National Coagulation Centre,  
St James's Hospital,  
James's Street  
Dublin 8  
D08 A978

#### Non Urgent Clinical Queries

For non- urgent, clinical queries in relation to upcoming procedures, treatment queries...

**Monday-Friday 08:00-17:00**

Please call the nurse on 01-4284403 (please leave a message with your name, hospital number or date of birth, contact details and information in relation to your query and a nurse will return your call)

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### For Urgent Care

**In the event of an emergency please go to your nearest emergency department without delay.**

The situation is constantly evolving and we will endeavour to keep you informed of any changes through this forum.

Keep safe,

The National Coagulation Centre Team.