

## Download the app now

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Downloading the app is quick and easy, simply visit your app store and search for the Myindici app.

Alternatively, download the app by scanning the below QR codes with your smart



## FAQs

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### 1. What is Myindici?

Myindici is a free, secure mobile app, that allows you to view your specific coagulation health records.

### 2. Can I join Myindici?

Patients over the age of 16, who are registered with a diagnosis of a bleeding disorder must be registered with the Coagulation Centre in St James's Hospital, CHI Crumlin or Cork University Hospital to sign up for an account.

Contact us for further information

[myindiciportal@stjames.ie](mailto:myindiciportal@stjames.ie)

**ST JAMES'S  
HOSPITAL**



# Myindici Haemophilia Patient Portal

## Built to Empower

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**Myindici** 

**NCC**

National Coagulation Centre

St James's Hospital, Dublin 8, Ireland  
(01) 416 2141 / (01) 416 2142

## What is the Myindici Patient Portal?

Myindici's user-friendly patient portal gives patients a new level of control, empowering patients, to take control of their care. Features of the app include;

- Profile management
- Appointment management
- Configuration suite
- Document management
- Task management



## How to sign up

To get started you will need to fill in an access form and email it to **myindiciportal@stjames.ie**.

Alternatively, you can post it to:

Patient Portal Administrator,  
National Coagulation  
Centre,  
3rd Floor, H&H  
Building,  
St James's Hospital,  
Dublin 8, D08 A978.



**\*incomplete forms will be returned for correction**

Along with the access form, you will need to provide either photo ID or two other

### Photo ID

- Driver's license
- Passport
- Public Service Card
- National Age Card

### Non-photo ID

- Birth certificate
- Payslip
- Utility bill (within last six months)

**Myindici** 

**Your ID will be checked either in-person, or via video call by NCC staff.**

Once the documents have been verified, you will receive two emails.

One will contain your username and registration link to activate your account

Another will have your first time log in password (valid for ten days). You will be prompted to change this when you first log into the app.

**\*activation codes are case-sensitive.**

You will need to read and accept the User Agreement, Privacy Notice and Cookies Policy before proceeding.

If you do not receive the above emails, check your spam folder. If they are not there, please contact us at:

**myindiciportal@stjames.ie**

