



PUBLIC CAR PARK CHARGES

Time	Rate
1-10 mins	No charge
Per hour	€2.00
Max per day	€12.00

Charges are correct at time of print.

*** Please Note:** Cars parked unofficially throughout hospital grounds will be clamped and fines charged. This is in the interest of safety and improving the flow of traffic around the site.

Disabled parking is clearly marked on site. *Sticker is required.*



LUAS (RED LINE) ROUTE MAP

BUS ROUTES

123	From O'Connell Street (through hospital) (Drimnagh Road – Griffith Avenue)
78A	From Aston Quay (City Centre – Liffey Valley Shopping Centre)
51	From Emmet Road (Emmet Road – Clondalkin)
51B	From Aston Quay (City Centre – Clondalkin)
19	From O'Connell Street (Jamestown Road – Rialto)

LUAS

From Tallaght (through the Hospital) to Connolly Station
Monday to Friday from 5.30am until 00.30am
Saturdays from 6.30am until 00.30am
Sundays and Public Holidays from 7.00am until 23.30pm

HOSPITAL GROUNDS ARE SIGNPOSTED AT NUMBERED JUNCTIONS 1, 2, 3, 4, 5, 6

AT JUNCTION 1

- Hospitals 1, 2, 4, 5
- Central Pathology Laboratory • Occupational Therapy
- Clinical Nutrition • Dementia Services Centre
- Medical Social Work • Robert Mayne Day Hospital
- GUIDE Clinic • Diabetes Day Centre

AT JUNCTION 2

- Underground Public Car Park
- Taxi
- Jonathan Swift Clinic



Main Hospital Entrance

- Main Reception
- DubDoc
- Pharmacy Shop
- Restaurant
- Admissions
- ATM Machine
- Shop
- Cafés
- Paypoint for all Car Parking

Main Entrance provides access to:

- Main Hospital Wards
- Outpatients Department
- Diagnostic Imaging (X-Ray)

AT JUNCTION 3

- Discharge Lounge – Pick Up Only
- Wheelchair – Set Down Only
- Ambulance Parking Only

AT JUNCTION 4

Emergency Department (ED) – Set down only

AT JUNCTION 5

Technical Services/Materials Management

AT JUNCTION 6

- Hepatology Centre
- National Centre for Hereditary Coagulation Disorders (NCHCD)
- Disorders
- Private Clinic
- Hospital 7 – Set Down Only
- Plastic Surgery Clinic • Laser Clinic
- Physiotherapy
- Rheumatology Day Centre
- Speech & Language
- Veins Unit

YOUR OUTPATIENT APPOINTMENT
OUTPATIENT DEPARTMENT
YOUR OUTPATIENT APPOINTMENT



ST. JAMES'S HOSPITAL
DUBLIN, IRELAND

This leaflet has been designed to help you access Outpatient Services at St. James's Hospital.

St James's Hospital is located in the heart of Dublin 8, close to Guinness's Brewery. The main entrance to the Hospital is through James's Street entrance. Heuston Station is situated within 15 minutes walking distance of the Hospital.



HOW TO GET THE BEST FROM YOUR OUTPATIENT APPOINTMENT:

- Always prepare a list of questions you want to discuss.
- Take a relative or friend with you as this may make you feel more comfortable.
- Listen to what your doctor says. If you don't understand do not be afraid to ask again.
- Write down the important points.
- Check your list at the end of the consultation to make sure you have covered all the points.
- Don't be afraid to say how you really feel.

Attending for your appointment

The Outpatient Department is located in the Main Hospital at Junction 2. Clinics are located on different routes. Please ask reception staff who will direct you to your clinic suite.

First Visit

If this is your first visit to the Outpatient Department or your first appointment with a new Consultant, please attend up to 30 minutes before your appointment to register. Please remember to bring your PPS Number or Medical Card.

Return/Follow-up

If this is a return/follow-up visit please attend up to 15 minutes before your appointment time and proceed to the Clinic Suite indicated on your appointment card.

Wheelchair Bay

There are two wheelchair bays for patients who require a wheelchair. The first is located at the entrance of the Concourse, beside the Bank machine. The other is located off Route 1 near the Porter's desk. Please ask a member of reception staff to assist you if you require a wheelchair.

CLINICS

Blood Testing

The Phlebotomy Clinic, for GP and general Blood Tests is situated behind the Reception area in the Outpatient Department.

Rheumatology Day Centre

The Rheumatology Day Centre is situated at the back of the Hospital Chapel near Junction 6.

Plastic Clinics

The Plastic Surgery Clinic is located on the first floor, Hospital 7, near Junction 6. On arrival please take a ticket and proceed to the waiting area until called by the receptionist.

Please note: Patients attending the Plastic Surgery Clinic should go to Hospital 7, which is opposite the Hospital Chapel entrance near Junction 6. Patients arriving by car may find it helpful to be 'set down' at Hospital 7. The car can then be parked - see Car Parking.

SCOPE Clinics

SCOPE represents the following services: **S**peech & Language **S**ocial Work **C**linical Nutrition **O**ccupational Therapy **P**hysiotherapy. Your appointment card will let you know which area of the hospital you have to attend. Please see hospital map for location of clinic. Please attend all SCOPE appointments on time as all patients are seen on a scheduled basis. A new appointment may last up to 60 minutes. Return appointments may last 15-30 minutes.

A total period of three hours should be anticipated when attending for an Outpatient appointment.

SMOKE FREE HOSPITAL



Hospital Signage (external)

There is a numbered Junction system for the road through St James's Hospital. Please note the specific Junction for the Department/Unit relating to your visit.

Car Parking

Patients should use the underground car park, off Junction 2, which provides 367 parking spaces. This car park provides internal access by lift or stairs to the Main Hospital Concourse.

Additional surface parking is also located on the right hand side at Junction 2, when coming from the James's Street entrance.

There are several disabled parking spaces in the underground car park, as well as at Junction 3, at Hospitals 1,2,4,5 and 7, at Physiotherapy and at the Hepatology Centre. You must display a disabled driver card to park at these spaces.

Luas

The Red Line between Tallaght & Connolly has a "James's" station near the James's Street entrance to the hospital. This line also serves Heuston train station.

Taxis

There is a well-serviced taxi rank beside the main Hospital entrance.

Bus Routes

The 123 passes through the Hospital grounds and stops outside the main Hospital entrance. From the city centre, the 78A, 51 and 51B stop at the James's Street entrance. The 19 stops on the South Circular Road close to the Rialto Gate entrance.

See Hospital Map for further details

PLEASE KEEP YOUR APPOINTMENT

Last year nearly 25,000 people did not attend their appointment at St. James's Hospital Outpatient Department. That's 25,000 other patients waiting for treatment, who could have come in their place - if only the Hospital had known in advance.

The Clinic was ready, the Doctors, Nurses, Clinical Support and Administrative Staff were waiting, but the patient did not attend.

If you are unable to keep your appointment date, please contact relevant department as soon as possible to reschedule.

The telephone number is 01 410 3433/3434. It may be some time before another date becomes available.

Remember - your call will give someone else an appointment to be treated.

Main Hospital Concourse facilities include:

- Main Hospital Reception
- Shop / Coffee Shop / Juice Bar / Gift Shop
- Car Park Payment Machine
- Bank ATM Machine
- Telephone / Hospital Intranet Booth / Toilets
- Pharmacy Shop 1st floor
- Bank Office – 1st floor
- Restaurant – 1st floor